

ISSN Online: 2165-7416 ISSN Print: 2165-7408

### Knowledge, Attitudes and Practices of Health Care Staff about Glaucoma in Lomé

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How to cite this paper: Amedome, M.K., Mensah, Y.A.P., Vonor, K., Maneh, N., Dzidzinyo, K., Saa, K.B.N., Ayena, K.D. and Balo, K. (2021) Knowledge, Attitudes and Practices of Health Care Staff about Glaucoma in Lomé. *Open Journal of Ophthalmology*, **11**, 163-175.

https://doi.org/10.4236/ojoph.2021.112013

Received: January 27, 2021 Accepted: May 28, 2021 Published: May 31, 2021

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#### **Abstract**

**Introduction:** Glaucoma is a major cause of irreversible blindness worldwide. Early detection and awareness are essential to reduce the impact on eye health. The aim of this study is to assess the knowledge, attitudes and practices of health care staff about glaucoma in Lomé. Materials and Methods: This was a prospective cross-sectional and descriptive study including health care staff in Lomé, from October 1st to December 31st, 2020, for a period of 3 months. After their agreement, the officers responded to questions based on a survey sheet. Results: A total of 169 agents from 3 centers in Lomé, i.e. the Sylvanus Olympio University Teaching Hospital, the Campus University teaching Hospital and the Bè Hospital were involved. 50.9% of the agents were male versus 49.1% female, i.e. a ratio of 1.04. The average age was 33.66  $\pm$  10.45 years. 46.10% were doctors versus 53.90% paramedics. 58.60% had at most 5 years of experience against 41.40% who had more than 5 years of experience. 53.80% defined glaucoma as ocular hypertension while 17.20% defined it as optic nerve disease. 46.20% did not know that there were many types of glaucomas compared to 53.20% who knew that there are many types of glaucomas. 92.30% knew that glaucoma can lead to cause visual loss. Regarding attitudes and practices about glaucoma, 91.70% declared that the follow-up should be done by the ophthalmologist, 81.10% thought that it would be necessary to be checked by the doctor only every 6 months. Finally, 65.08% declared that they had to use eye drops for life for the treatment. **Conclusion:** Steps should be taken to educate staff more about glaucoma attitudes and practices and also plan for action in the population.

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#### **Keywords**

Knowledge, Attitude, Practice, Glaucoma, Lomé

#### 1. Introduction

Glaucoma is defined as an optic neuropathy with structural damage (optic disc) and functional (loss of visual field) loss [1] [2]. Three major types of glaucoma are observed namely the open-angle glaucoma, the narrow-angle glaucoma and the congenital glaucoma. Each of the first two types can give rise to primary or secondary glaucoma, the latter being secondary to ophthalmic or systemic pathology affecting the optic nerve.

Glaucomas are the second leading cause of blindness in the world after cataracts [3]. They are the leading cause of irreversible blindness and represent about 15% of all causes of blindness [4]. Of the 45 million blind people in the world, nearly 6 million are believed to be carriers of glaucoma, or 15% of the causes of blindness. According to a meta-analysis by Quigley, the number of glaucomatous patients is estimated at 66 million worldwide.

In Africa, their number is estimated to be 7,026,000. The severity of the disease is explained by the low rate of diagnosis in developed countries, 50% of cases of glaucoma are not diagnosed, probably at least 75% in less developed countries [5]. All these aspects require, as far as possible, early referral, screening and management for practitioners.

Previous studies published on glaucoma in Togo in the urban population have shown that patients are not aware of the disease [6]. Other similar studies have been carried out in hospitals outside our borders showing a low level of knowledge of glaucoma by healthcare workers [7] [8].

Among non-ophthalmologist nursing staff, it is clear that there is a wide range of knowledge about glaucoma. However, none have yet been made among the nursing staff in Lomé. It is with a view to improving prevention and diagnostic strategies, assessing the level of knowledge of the caregiver in case of glaucoma that we conducted this study, the aim of which is to assess the knowledge, practices and attitudes of practitioners about glaucoma.

#### 2. Material and Methods

We carried out a multicenter study including 3 hospitals in Lomé, namely the Sylvanus Olympio University Teaching Hospital (Centre Hospitalier Universitaire Sylvanus Olympio), the Campus University Teaching Hospital (Centre Hospitalier Universitaire Campus) and the Hospital of Bè (Hôpital de Bè) in Lomé. It was a prospective cross-sectional study with a descriptive aim which took place over a period of 3 months between October and December 2020. This study included non-ophthalmological health practitioners regardless of the position held. After the validity and the reliability of questionnaire from a small group

of practitioners, a total of 250 survey forms which was the questionnaire of 42 questions were sent after survey and consent to agents of 3 departments namely the medicine, surgery, gyneco-ostetrics and pediatrics departments of the 3 health centers. Finally, 169 forms were completed and collected. To define a good knowledge of glaucoma we considered questions in relation with the knowledge of glaucoma which corresponded on the questionnaire all the questions from number 17 to number 36 *i.e.* 20 questions. We defined the score of knowledge bad if only 0 - 9 questions are correctly answered, medium if 10 - 14 are correctly answered and good if 15 - 20 questions are correctly answered. Three parameters were evaluated namely knowledge about glaucoma, attitudes about and practice about glaucoma. Data were entered and processed using Epidata software version 3.1.

The main difficulty encountered in this study is the unavailability of certain healthcare practitioners because of the pandemic of coronavirus disease.

#### 3. Results

#### 3.1. Socio-Demographic Characteristics of the Sample

A total of 196 agents out of 250 contacted responded to the questionnaire, *i.e.* a participation rate of 67.6%. Compared to the center, there were 72 respondents for Sylvanus Olympio University Teaching Hospital, 42 for Campus University Teaching Hospital and 55 for Bè Hospital, *i.e.* respectively 42.60%, 24.90% and 32.50%. Regarding the distribution by sex, there were 86 men and 83 women which represented respectively 50.90% and 49.10%, or a sex ratio of 1.04. The average age was  $33.66 \pm 10.45$  years. The distribution of respondents according to age group is summarized in **Figure 1**. Regarding the qualification of agents, 46.10% were doctors and 53.90% paramedical practitioners. The distribution of the subjects surveyed in relation to their qualification is summarized in **Figure 2**. Regarding seniority in the profession, 58.60% had at most 5 years of experience

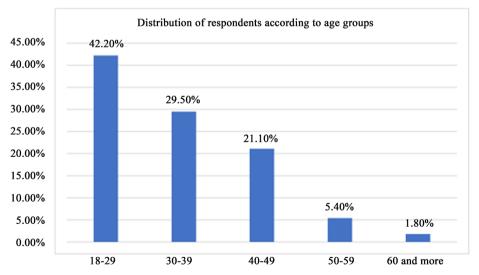


Figure 1. Distribution of respondents according to age groups.

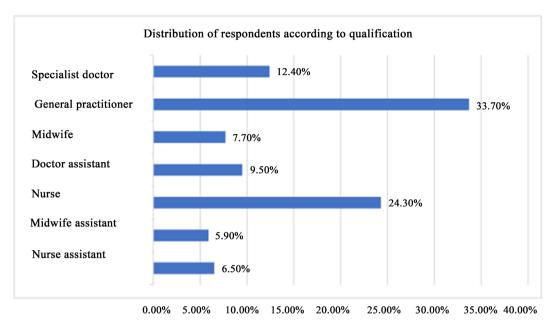


Figure 2. Distribution of respondents according to qualification.

against 41.40% who had more than 5 years of experience.

#### 3.2. General Knowledge and Awareness about Glaucoma

- About the definition of glaucoma, 21.30% of the practitioners defined glaucoma as an eye disease while 53.80% defined it as a high intraocular pressure and 17.20% as an optic nerve disease. At the end, 3.60% defined it as an inflammation or infection of eye and 4.10% didn't know any definition of glaucoma.
- With regard to glaucoma awareness, 98.20% said they had been sensitized about glaucoma versus 1.80% who had never been sensitized about glaucoma.
- About the question if they did know the different types of glaucoma, 39.10% cited primary open angle glaucoma, 37.90% cited the angle closure glaucoma, 7.70% cited congenital glaucoma (Table 1).
- Questions about who glaucoma affect, its risk factors, its clinical signs and
  prognostic and questions about congenital glaucoma also were concerned by
  the questionnaire. Practitioners' opinions are summarized in Table 2. Compared to the level of overall knowledge about glaucoma according to our
  study, 51.5% have good knowledge while 48.5% have poor knowledge of
  glaucomatous disease.

#### 3.3. Attitudes and Practices on Glaucoma

 When asked what to do in case of glaucoma, 60.90% answered that they must consult a doctor and 39.10% said they must scrupulously respect the follow-up appointments for the treatment. None of them mentioned that the must pray, or refer to traditional medical practitioner or abandon their glaucoma treatment. Concerning attitudes more precisely the treatment in case of

Table 1. Types of glaucomas.

Types of glaucomas	Nb	%
Congenital glaucoma	13	7.70%
Adult glaucoma	9	5.30%
POAG	66	39.10%
Angle closure glaucoma	64	37.90%
Normal tension glaucoma	3	1.80%
Secondary glaucoma	1	0.60%
Chronic glaucoma	1	0.60%
Ischemic glaucoma	1	0.60%
Total	169	

Table 2. Concepts on glaucoma.

Concepts on glaucoma	Yes	No	Don't know
It affects only adults	16	121	32
Glaucoma leads to vision loss	156	4	9
Probability high with HBP and diabetes	95	23	51
Observing the sun directly without a sunglasses can lead to glaucoma	15	86	68
Glaucoma is manifested by eye scratching and eyelid swelling	21	101	47
Eye pain, gradual loss of visual acuity and tearing suggests chronic glaucoma	95	22	52
Glaucoma-related blindness is curable	34	99	36
Probability of having glaucoma increases with age	101	25	43
Black people are more likely to have glaucoma than white	39	13	117
Triad "Big beautiful eyes, photophobia and tearing" in newborns is reminiscent of congenital glaucoma	77	17	74

Table 3. Attitudes and practices about glaucoma.

Glaucoma can be treated with surgery	80	55	34
Glaucoma is treated by instillation of eye drops for life	110	22	37
Glaucoma is also treated par LASER	56	16	96
In case of congenital glaucoma wait until 5 years	15	70	83
In case of congenital glaucoma parents must be reassured that it will be okay when he grows up	26	78	64
In case of congenital glaucoma, refer to ophthalmologist	80	38	51

glaucoma, the practitioners said that a medical treatment, surgical treatment and physical treatment exist (**Table 3**). About the frequency of appointments during the following up, some practitionners thought about one appointment every 6 months, those said only one checking up a year and the last group

- said occasional appointment.
- Finally some correlations had been established among people in different level of scolarisation and knowledge about glaucoma firstly and secondly among people in different qualification and knowledge about glaucoma. It appears that the correlation between knowledge of glaucoma and school level is significant with a chi-square test = 4.702; p = 0.03 (p < 0.05) but the correlation between knowledge of congenital glaucoma and school level is not significant (chi² test = 1.27; p = 0.25 (p > 0.05); the correlation between the school level and the level of awareness is significant (p < 0.05) and the correlation between knowledge of congenital glaucoma and the service of practitioner is not significant (chi² = 3.40 with a p > 0.05).

#### 4. Discussion

### 4.1. Socio-Demographic Characteristics of the Population and Type of Study

The multicentric character of our study is comparable to that carried out by Monsudi *et al.* in Nigeria [9], Ichhpujani *et al.* in India [10] and Khawaja *et al.* [11] in Pakistan with the targeting of health care practitioner. Compared to the socio-demographic nature of our sample, we had a young population with an average age of 33.66 ± 10.45 years. These results are similar to those of Monsudi *et al.* [9], Khawaja *et al.* [11] who in their studies found an average age of 36 years and 32.42 years respectively. This similarity could be explained by the age pyramid. It corresponds in fact to the most active and important average age on the labor market in our developing countries. We noted a slight male predominance in our study with a sex ratio of 1.04 (86H/83F). Similar results were found by Monsudi *et al.* [9] in Nigeria and Khawaja *et al.* in Pakistan [11] with a sex ratio of 1.3 and 1.7, respectively. On the other hand, a female predominance was found by Ichhpujani *et al.* [10] in India with a sex ratio of 0.4.

According to the data in the medical literature, there would be a male predominance among the nursing staff [12], which thus corroborates with our results.

#### 4.2. Knowledge and Awareness of Glaucoma

#### 4.2.1. Awareness of Glaucoma

In our study 98.2% had once heard of glaucoma while Komolafe *et al.* had reported 100% [13] in Nigeria, Ichhpujani *et al.* [10] in India in their work. A lower proportion of 76.1% and 63.3% respectively were found by Monsudi *et al.* [9] and Osaguona *et al.* in Nigeria [14]. In general, the level of awareness remains high compared to the various studies in several developing countries leaded by Balo [6]; Ogbonnaya *et al.* [15] who found 29% and 21.1% respectively. The high level of awareness among clinical staff in these studies is not surprising, as they are expected to have had glaucoma lectures during their training.

The majority of information on glaucoma was collected during their training among 70.7% of the practititoners. The same conclusion was made by Osaguona

et al. [14] Ichhpujani et al. [10], Onabolu et al. [16] in their different studies. On the other hand, Monsudi et al. [9] noted that the hospital seminars were the most important source of information which is quite understandable given the quarterly postgraduate presentations made by ophthalmology department in this hospital. The low proportion of the mass media could be explained by the lack of programs produced by health professionals to raise public awareness.

Awareness through friendships in our study was low like that of Askira *et al.* [17], Monsudi *et al.* [9]; this may be due to reluctance to disclose a health problem among friends or that eye health staff do not inform patients about their situation.

#### 4.2.2. Knowledge about Chronic Glaucoma

In our study, more than half of the practitioners, i.e. 51.5%, had a good level of knowledge about chronic glaucoma. These results are in the same direction as those found by Osaguona et al. [14], Khawaja et al. [11] who found respectively 62.5% and 91% of good level of knowledge about glaucoma. On the other hand, our results are contrary to those found by Onabolu et al. [16] who found in their study that less than half of their sample, i.e. 42.5%, had a good level of knowledge about glaucoma. In addition, we noted a very significant correlation between the level of knowledge and the level of education on the one hand and between the level of knowledge and the qualification on the other hand, as in certain studies of the literature [6] [11] [18]. In terms of heredity and age factors, participants knew that heredity (69.2% of the sample) and age (59.7%) are important risk factors for glaucoma. However, other authors have reported eye trauma and intraocular infection as the major risk factors for glaucoma according to their studies [9]. Of the consequences on the optic nerve, 17.2% said glaucoma is a disease that damages the optic nerve due to increased pressure in the eye. Some authors found a higher result of 27.5% [10], while others reported 39.2% in their study. Most of the participants, 92.3%, said that untreated glaucoma could lead to blindness. This strong finding has also been made but to a lesser extent in other studies [9] [16]. About the different types of glaucoma treatment, according to our results, 33.7% of participants were aware of laser treatment. This finding has been noted but to a lesser extent by other authors in their work [9].

#### 4.3. Knowledge of Congenital Glaucoma

With regard to congenital glaucoma, a smaller proportion, *i.e.* 22.5% of practitioners, were aware of this type of glaucoma, a type of glaucoma, moreover, quite rarer according to data in the literature.

Photophobia, tearing and large eyes were recognized by 46.2% as signs of congenital glaucoma. These results are similar to those found by Marco *et al.* [19] Michel *et al.* in Brazil [20]. In all cases, awareness of the symptoms of congenital glaucoma compared to glaucoma in adults remains low and this could be attributed to the relative rarity of this pathology.

#### 4.4. Attitude and Practice about Glaucoma

According to our study, when diagnosed with glaucoma, 60.90% responded that they needed to see a doctor. This figure is even increased to 91.7% of the population who would seek help from an ophthalmologist in the event of complications. Balo [6] on the other hand in a previous study found that only 43.9% will have recourse to an ophthalmologist. This opposition of attitudes is linked to the difference in the level of education on the one hand and on the other hand, the study by Balo *et al.* [6] being carried out in the semi-urban population and ours among the nursing staff. Regarding the respect of appointments, 39.1% of the population had reported the scrupulous respect of appointments for follow-up treatment. This good attitude would probably be linked to the knowledge of certain basics by the nursing staff with regard to the follow-up of the treatment. On the practice regarding glaucoma for follow-up, participants 81.1% of the staff saw fit to follow up once every 6 months. The gradual application of good practices by healthcare staff would explain these results.

#### 5. Limitation of the Study

In the selection procedure, we were unable to interview the nursing staff to see whether or not the agents had to resort to their specialist colleagues to complete the forms, which would be a methodological bias. In addition, it was not possible to identify among the staff those already followed in ophthalmology for glaucoma who would probably be better informed about the disease than their other colleagues. In any case, other studies will be carried out to eliminate these biases with a view to new results.

#### 6. Conclusions

In our study the level of awareness is generally good about glaucoma. Most of the information on glaucoma was collected during their training; however the level of knowledge is low especially with regard to congenital glaucoma. There was a significant correlation between knowledge about glaucoma and level of education. The lower the level of study, the less knowledge is good.

This study reveals the need to program awareness campaigns targeting health personnel and then the population by making greater use of the mass media in order to step up the fight against glaucoma. A study subsequent to the previous actions will make it possible to see the level of practical knowledge and skills of the community regarding glaucoma and it would be a great asset in the fight against glaucoma.

#### **Conflicts of Interest**

The authors declare no conflicts of interest regarding the publication of this paper.

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# Questionnaire: Knowledge, Attitudes and Practices of Health Personnel on Glaucoma in Lomé

#### **I. General Informations**

N° Center / / N° Folder: / / Civil status:		'!				
Q1 Age: //						
[1] 18 - 29	[2] 30 - 39	[3] 40 - 49 [4] 5	50 - 59 [5]	60 and more		
Q2 Sex: //	[1] male,	[2] female				
Q3 Marital status	://	[1] married,	[2] widower,	[3] divorced,	[4] single	
Q4 Religion: //	•	[1] Christianity,	[2] Islam,	[3] animism,	[4] none,	[5] others
Q5 Scolarisation:	/_/	[1] illiterate,	[2] primary	[3] secondary	[4] university	
Q6 Profession /	_/	[1] Nurse assistant,	[2] midwife as	ssistant	[3] nurse,	
		<ul><li>[4] doctor assistant</li><li>[7] specialist doctor</li></ul>		ify	[6] general pra	
Q7 Hospital: / /	1	[1] Sylvanus Olymp [2] Campus Univer	•	0 1	[3] Bè Hospita	.1
000 : / /		-			_	
Q8 Service: //		<ul><li>[1] General Medeci</li><li>[4] Surgery</li></ul>	•	cology-Obstetri atology -ENT	c [3] Pedia	trics
Q9 Year of senior	ity in the posit	ion / /				
		[1] <1 year;	[2] 1 - 5 years;	[3] 6 - 10	years;	
		[4] 10 - 15 years,	[5] 16 years an	nd more (Specify	yyears)	
II. Background						
Q10 Do you have	a parent with a	chronic eye condit	ion? / /	[1] Yes	[2] No [3] 1	Don't know
Q11 If Yes, specif	ý / /					
	•	oma [3] refrac	•		/hypermetropia	ı /)
Q12 Do you suffe	r from an eye d	isease? //	[1] Yes	[2] No	[3] Don't know	W
Q13 If Yes, specif	·y / /	[1] catara	ct [2] glauce	oma		
		[3] refrac	tive error (myo	pia/presbyopia/	hypermetropia	/)
		[4] others	S			

### III. Knowledge and Awareness about Glaucoma

## 3.1. Awareness

Q14 Have you ever heard of glaucoma? //	[1] Yes [2] N	0		
	_			v, radio, internet)
[4] by friends	[5] others		•••••	
Q16 Do you know the name glaucoma in your a	rea: //	[1] I don't know	[2] I kno	w: give it
3.2. Knowledge about Chronic Glaucoma				
Q17 What is glaucoma? //				
[1] it is an eye disease [2] it is a high intraction of the eye	-	[3] it is a disease o [5] don't know		·
Q18 Do you know the different types of glaucor	na? / /	[1] Yes	[2]	No
Q19 if yes, name two types				
Q15 if yes, name two types	••••••	•••••••	• • • • • • • • • • • • • • • • • • • •	••••••
Q20 The probability of having glaucoma is high	if a family mer	nber has it //	[1] Yes [	2] No [3] Don't know
Q21 Glaucoma only affects adults over 40 //	[1] Yes	[2] No	[3] Don'	t know
Q22 Glaucoma causes vision loss //	[1] Yes	[2] No	[3] Don'	t know
Q23 Does the probability of having glaucoma	increase with t	he existence of h	igh blood	pressure and/or di-
abetes? / /	[1] Yes	[2] No	[3] Don'	t know
Q24 Observing the sun directly without a sungl	asses can lead to	o glaucoma / /	[1] Yes [	2] No [3] Don't know
Q25 Glaucoma is manifested by eye scratching	and eyelid swell	ing / /	[1] Yes [	2] No [3] Don't know
Q26 Eye pain, gradual loss of visual acuity and	tearing suggests	chronic glaucon	na / /	
	[1] Yes	[2] No	[3] Don'	t know
Q27 Glaucoma-related blindness is curable /	/ [1] Yes	[2] No	[3] Don'	t know
Q28 The probability of having glaucoma increa	ses with age /	[1] Yes	[2] No	[3] Don't know
Q29 Black people are more likely to have glauce	oma than white	// [1] Yes	[2] No	[3] Don't know
Q30 Glaucoma can be treated with surgery /	/	[1] Yes	[2] No	[3] Don't know
Q31 Glaucoma is treated by instillation of eye d	rops for life /_	_/ [1] Yes	[2] No	[3] Don't know
Q32 Glaucoma can also be treated with a laser /	/	[1] Yes	[2] No	[3] Don't know

<b>3.3.</b> l	Knowledge about Congenital Glaucoma
Q33	Big beautiful eyes, photophobia and tearing in newborns are reminiscent of congenital glaucoma //
	[1] Yes [2] No [3] Don't know
Q34	In case of congenital glaucoma in a newborn baby, you have to wait until the child is 5 years old //
	[1] Yes [2] No [3] Don't know
Q35	In case of congenital glaucoma in a newborn baby, parents must be reassured that it will be okay when h
	grows up // [1] Yes [2] No [3] Don't know
Q36	In case of congenital glaucoma in a newborn baby, he must be referred quickly to an ophthalmologist for
	surgery / / [1] Yes [2] No [3] Don't know
IV A	Attitudes in Case of Glaucoma
	Which health care provider are you followed for screening for eye complications of glaucoma //
	[1] General practitioner [2] Ophthalmologist [3] Nurse [4] Ophthalmologist assistant [5] others (specify).  Regular intraocular pressure (IOP) measurement is necessary even in the absence of eye symptoms //
	[1] Yes [2] No [3] Don't know
Q39	What would you do if you were diagnosed with glaucoma? //
	[1] consult my attending physician [2] resort to traditional medicine [3] abandon all treatment [4] pray [5] scrupulously respect my follow-up appointments for my treatment [6] others (specify)
<b>V. P</b> 1	ractice on Glaucoma
Q40	How often is a check-up necessary for monitoring glaucoma?
	[1] once every 6 months [2] once a year [3] occasionally [4] other (specify) //
Q41	What are your motivations for having the fundus exam regularly / /
	[1] Fear of losing their sight [2] recommendation of the attending physician [3] availability of financial means or insurance [4] other (specify)
Q42	What are the barriers to completing the regular IOP exam? //
	[1] Not informed [2] does not consider it necessary in the absence of visual disturbances [3] lack of financial means [4] others (specify).

Thank You